

Electronic Acknowledgement Receipt

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Application Number:	10673105
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Confirmation Number:	2566
Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_07.pdf	338512 a987c998db7f387916eaa0f59eb7cb5a9d442957	yes	4

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Information Disclosure Statement Letter	1	3
	Information Disclosure Statement (IDS) Filed (SB/08)	4	4
Warnings:			
Information:			
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